

## Installation and training for document scanners



### High productivity and staff acceptance right from the start.

We install your scanner and scanning application according to your individual requirements and enable you to use your solution efficiently.

## > Installation Smart

### We take care of everything! Installation and testing of the scanner

- Unpacking and assembling the Scanner
- Hardware installation, connection to PC or network and Function test
- Installation of drivers and diagnostic software
- Basic operator training with instructions for regular cleaning of the scanner

## > Installation Business

### Attractive price-perfor- mance ratio - For sophisti- cated service requirements

- Includes all the benefits of the SMART installation, plus:
- Installation and setup of the scanning software
  - Demonstration of the scanning solution
  - Introduction to the use of the software and drivers

## > Installation Custom

### Recommended for produc- tion, book and large format scanners

- Advanced installation and setup of scanner and software with user-specific configuration.
- Installation of capture software, including configuration of scan jobs.
  - User configuration according to your requirements.
  - Advanced network-specific setup according to your requirements (e.g. dynamic email addresses).
  - Customised training plan including user training in maintenance

## Training

### Recommended for production scanners and scanning of books and large format originals

- Customised training plans specifically tailored to your needs
- Your staff will be trained in the use and maintenance of the scanning solution
- For system administrators, software users and scanner operators

## Components

	> Installation Service	> Installation Business	> Installation Custom
Unpacking and assembly	✓	✓	✓
Installation, connection to PC or network, testing	✓	✓	✓
Installation of drivers and supplied diagnostic software	✓	✓	✓
Installing and setting up the supplied capture software	—	✓	✓
Configuration of the supplied capture software and introduction to software use	—	—	✓
Basic operator training for cleaning the scanner	✓	✓	✓
Demonstration of the scanning solution	—	✓	✓
Individual training schedule	—	—	✓
Advanced network-specific setup according to user requirements (e.g. dynamic e-mail addresses)	—	—	✓

### This is what Dyanix offers in the area of installation and training:

- Dyanix is the leading service provider in the field of document scanners and capture software in the EMEA (Europe, Middle East, Africa) region.
- We handle over 800 new scanner installations annually in 20 countries in Europe, the Middle East and Africa. Our specially trained service technicians

- have the experience and expertise to help you install, train and maintain your scanning solution.
- We serve blue chip clients from various industries: Finance ▪ Banking ▪ Insurance ▪ BPOs ▪ Logistics ▪ Manufacturing

### Find out about our other services

- On-site maintenance contracts
- SWAP exchange
- Software Support